

## Open Enrollment Call

December 4, 2017

### 1. Enrollment Update

**2018 HIMAP as of 12/1/2017: 1585**

### 2. Open Enrollment Period, November 1, 2017-December 15, 2017 Updates

**11 Days left of open enrollment!!**

All pertinent open enrollment information can be found on the ADAP website

(<http://www.vdh.virginia.gov/disease-prevention/virginia-aids-drug-assistance-program-adap/affordable-care-act/>)

### 3. VDH has contracted with an outside agency, Benalytics, to assist with enrolling clients. Clients will be contacted by Benalytics to enroll in a 2018 insurance plan and clients may reach out to them if there are any questions, 1-855-483-4647.

### 4. Information needed to pay a premium

- a. Optima Gold plan: VDH is not covering this plan, please do not enroll clients into this insurance plan. VDH is NOT supporting the Optima Fit Gold plan for 2018. VDH is supporting all other metal level plans offered by ACA insurance carriers in Virginia.
- b. Multi state plan: If there is a multi-state plan available in the client's area, this plan would be covered by VDH.
- c. Family plan: VDH will only cover the family plan if all members covered under the family plan are ADAP clients.
- d. Do not make premium payments for inactive clients. If entering information into e2VA, you will receive an email requesting an ADAP application for the client. Please take appropriate actions based on the email replies they are receiving from e2Va regarding New or Inactive persons. We have persons with policies beginning 12/1/2017 and the ADAP application is not completed or started.
- e. Special Enrollment Period-If a client's plan is not available and the insurer is no longer offering plans in the Marketplace the client may be eligible for a special enrollment period for 60 days after the discontinuation date of the 2017 plan of December 31, 2017.